



REQUEST FOR TECHNICAL SUPPORT

Eplus dealer data

Business name

Phone number

Technical contact person

Fill in this sheet for each product	
Eplus article	
Engine	
Engine firmware version	
Display installed on the e-bike	
Serial number/codes indicated on the kit label	
Problem encountered Defect description, any error codes displayed	
<i>Engine diagnosis</i> With which system/software? Software version? Any report detected from the diagnosis?	

Send the completed form in its entirety to: support@eplus.bike